

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



February 24, 2005

LCSA LETTER: 05-04

ALL IV-D DIRECTORS

SUBJECT: **(REVISED 2-25-05)** NEW EMPLOYEE REGISTRY DATA
IMPROVEMENTS ON CASE WORKER QUERY TOOL

Reason for this Transmittal

- ☐ State Law or Regulation Change
- ☐ Federal Law or Regulation Change
- ☐ Court Order or Settlement Change
- ☐ Clarification requested by One or More Counties
- ☒ Initiated by DCSS

This letter provides information about improved New Employee Registry (NER) data matching efforts. The local child support agency (LCSA) secure website's Case Worker Query Tool (CWQT) will soon provide data from the Employment Development Department's (EDD's) State Directory of New Hires (SDNH). The matching effort with the SDNH database will occur in two phases.

Phase I: In January 2005, Department of Child Support Services (DCSS), began matching certain obligors against the EDD's SDNH database. Selected obligors are those with unverified Social Security Numbers (SSNs) who are also in Locate Status on the consortia systems' bi-monthly Federal Case Registry (FCR) submission. The "proactive" match response data is further filtered into two categories – Matches and Potential Matches. The daily response data is then posted to CWQT.

Phase II: In mid-2005, DCSS will begin a matching effort with EDD to replace the matching effort conducted by the FCR against the National Directory of New Hires (NDNH). As with the FCR/NDNH matching, participants are those with verified SSNs as reported on the consortia systems' bi-monthly FCR submission. The EDD/SDNH interface will conduct daily proactive matches, and provide LCSAs with California-reported NER responses from one to four days sooner than using the current FCR/NDNH interface. The NER response records will be in the same format as currently provided to the consortia by the Interim Federal Case Registry (IFCR). All NER records reported from *other* states will continue to be received through the FCR interface with NDNH.

For Phase I, the improved NER data is available through two methods on CWQT:

- CWQT reports provide dynamically generated LCSA-specific reports of all EDD/SDNH responses received for that LCSA based on the criteria selected.

- Member Search results include the NER data from the EDD/SDNH matching effort under the "FCR" tab in the "Other" category.

Effective immediately, LCSAs are hereby notified to discontinue submission of NER data matching requests to the California Parent Locator Service and instead reference the current data available on CWQT. Questions regarding NER data should be directed to the CWQT Help Desk at (916) 464-5167 or CountyCWQTHelp@DCSS.CA.GOV.

Please look for additional updates and enhancements to the CWQT application in the future. If you have questions or concerns regarding this matter, please contact Elizabeth Swearingen, Interim Systems Branch Chief, at (916) 464-5306.

Sincerely,

Steve Grogan
Acting Deputy Director
Technology Services Division